

Our Story

When it comes to repairing and maintaining your heating, cooling, or plumbing systems, you can depend on Felger Hart Residential Services to deliver reliable and trustworthy solutions every time.

At Felger Hart Residential Services, we pride ourselves on our commitment to honesty and integrity. Unlike many companies that use deceptive tactics and push unnecessary sales and repairs, we prioritize honest service and transparent communication throughout the process.

With over four decades of experience in the trades industry, the Felger name has built a solid reputation that speaks for itself. Experience the difference for yourself and choose Felger Hart Residential Services as your trusted service provider.

(260) 244-6328

5049 N St Rd 1,
Ossian IN 46777
www.felgerresidential.com



SCAN the QR code
to visit our website!

**24/7 EMERGENCY SERVICE
AVAILABLE FOR MEMBERS**

HEATING | COOLING | PLUMBING | GENERATORS | MAINTENANCE

Revised May 2026



FELGER HART, INC.

RESIDENTIAL SERVICES

SERVICE ROADMAP

1 INSPECT

We will investigate known problems. If additional concerns arise, we will ask if you want to discuss them.



2 EVALUATE

We will take a few minutes to evaluate and provide solutions.

3 INFORM

We will share our findings with you and discuss options. Your choice without the pressure!



4 PERFORM

We will perform the approved tasks in a timely manner with courtesy and excellence!



5 EXCEPTIONAL EXPERIENCE

Our mission is to provide an exceptional customer experience every time. We will recap what we did to solve your problem, collect payment, and ask if we earned a 5-star review.



LEAVE A
REVIEW



PERFORMANCE CLUB



FELGER HART, INC.
RESIDENTIAL SERVICES

PERFORMANCE CLUB MEMBERSHIP OPTIONS	NO PLAN	ESSENTIAL	ENHANCED	ULTIMATE
Parts and Labor Warranty on Repairs ¹	30 Days	1 Year	1 Year	1 Year
Dispatch Fee	\$90	\$45	\$45	Free
Diagnostic Fee / Free with Paid Repair	\$149/\$0	\$125/\$0	\$125/\$0	\$125/\$0
Discount on New HVAC and Plumbing Equipment Installations and Accessories	○	5%	5%	5%
Discount on HVAC and Plumbing Repairs	○	15%	15%	15%
\$50 Referral Bonus	●	●	●	●
Filter Subscription ²	●	●	●	●
Access to 24 hour Service - (Overtime Rates Apply)	○	●	●	●
UV Light Inspection	○	●	●	●
Air Purifier Inspection	○	●	●	●
Request a Certain Technician ³	○	●	●	●
Annual Heating Tune-Up ⁴	\$149	●	●	●
Annual Cooling Tune-Up ⁴	\$149	●	●	●
Annual Plumbing Fixture Inspection - (up to 4 Bath Home)	\$149	○	●	●
Annual Flush and Check Tanked Water Heater	○	○	●	●
Annual Water Softener Inspection	○	○	○	●
Annual R.O. System Inspection	○	○	○	●
Annual Sump Pump Inspection	○	○	○	●
Annual Well Tank Inspection	○	○	○	●
Annual Water Hardness Test	○	○	○	●
Humidifier Clean and Service ²	\$149	\$45	\$45	\$45
Tankless Water Heater Clean and Service (1 per year)	\$270	\$120	\$120	\$80
Each Additional Heating Tune-Up at Residence per Visit	\$129	\$60	\$60	\$60
Each Additional Cooling Tune-Up at Residence per Visit	\$129	\$60	\$60	\$60
MONTHLY*		\$20	\$28	\$35
ANNUALLY*		\$240	\$336	\$420

Club Membership

Much like your car, the mechanical systems in your home need routine service to keep them performing **efficiently** and **reliably**. Catching small problems before they become big ones can save you hundreds on utility bills. It can also prevent flooding, fire hazards, and carbon monoxide poisoning while keeping your heating and air conditioning system from leaving you *stranded*.

Exceptional Service

Our mission is to provide quality services resulting in an exceptional customer experience every time. From the first call to the final handshake, our technicians are trained to provide top of the line customer service. Our focus on honesty and customer satisfaction is at the heart of everything we do.

Risk-Free Guarantee!

Felger Hart backs up everything we do with a risk-free guarantee! If you are unhappy with the quality of our work within the first year of ownership and we can not correct it to industry standards, we will gladly refund your original investment.

¹Warranty on system repairs performed by Felger Hart Residential Services covers defects in materials and labor but does not apply to issues caused by misuse, neglect, or normal wear and tear.

²Filters and water panels available to purchase at www.felgerresidential.com/shop

³Annual heating and cooling maintenance tune-ups are for a single system residence only. Each additional system will be charged according to the purchased membership plan.

⁴Based upon technician availability during regular business hours only.

*A 12-month commitment is required. Each plan automatically renews unless cancellation is provided in writing at least 30 days before the annual renewal date. In the event Membership is canceled within the first year of enrollment or with an outstanding account balance, Felger Hart Residential Services shall be entitled to recoup the amount of any verifiable discounts provided upon Membership enrollment. Discounts and credits will be forfeited at the time of cancellation. All fees are non-refundable.

Terms and conditions may change at company's discretion.

Electrical Services are NOT covered under this agreement

Scan to Learn More About Our Generator Services!



felgergenerators.com