

Our Story

When it comes to repairing and maintaining your heating, cooling, or plumbing systems, you can depend on Felger Hart Residential Services to deliver reliable and trustworthy solutions every time.

At Felger Hart Residential Services, we pride ourselves on our commitment to honesty and integrity. Unlike many companies that use deceptive tactics and push unnecessary sales and repairs, we prioritize honest service and transparent communication throughout the process.

With over four decades of experience in the trades industry, the Felger name has built a solid reputation that speaks for itself. Experience the difference for yourself and choose Felger Hart Residential Services as your trusted service provider.



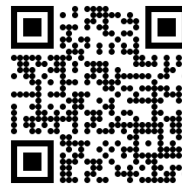
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FELGER HART, INC. **RESIDENTIAL SERVICES**

(260) 244-6328

2095 Commerce Drive, Bluffton, IN
www.felgerresidential.com



SCAN the QR code
to visit our website!

**24/7 EMERGENCY SERVICE
AVAILABLE FOR MEMBERS**

HEATING | COOLING | PLUMBING | MAINTENANCE



Preventative Home

MAINTENANCE MEMBERSHIP



FELGER HART, INC.
RESIDENTIAL SERVICES

MAINTENANCE MEMBERSHIP OPTIONS	NO PLAN	ESSENTIAL	ENHANCED	ULTIMATE
Parts and Labor Warranty on Repairs ¹	30 Days	1 Year	1 Year	1 Year
Trip and Diagnostic Fee	\$90	\$45	\$45	Free
Annual Heating Maintenance Inspection ²	\$149	●	●	●
Annual Cooling Maintenance Inspection ²	\$149	●	●	●
\$50 Referral Bonus	●	●	●	●
Filter Subscription ³	●	●	●	●
Access to 24 hour Service - (Overtime Rates Apply)	○	●	●	●
Discount on Accessories	○	5%	5%	5%
Discount on New HVAC System Installations	○	5%	5%	5%
Equipment Replacement Credit for Each Year Participation	○	\$50	\$50	\$50
Discount on Repairs	○	15%	15%	15%
UV Light / Air Purifier Inspection	○	●	●	●
Request a Certain Technician ⁴	○	●	●	●
Annual Plumbing Fixture Inspection up to 4 Bath Home	\$149	○	●	●
Annual Flush and Check Tanked Water Heater	○	○	●	●
Annual Water Softener Inspection	○	○	○	●
Annual R.O. System Inspection	○	○	○	●
Annual Sump Pump Inspection	○	○	○	●
Annual Well Tank Inspection	○	○	○	●
Annual Water Hardness Test	○	○	○	●
Humidifier Clean and Service ³	\$149	\$45	\$45	\$45
Tankless Water Heater Clean and Service (1 per year)	\$270	\$120	\$120	\$80
Each Additional Heating Inspection at Residence per Visit	\$129	\$60	\$60	\$60
Each Additional Cooling Maintenance Inspection at Residence per Visit	\$129	\$60	\$60	\$60
MONTHLY*		\$20	\$28	\$35

Exceptional Service

Our mission is to deliver exceptional service that ensures a positive customer experience every time. From the first call to the final handshake, our technicians are trained to provide top of the line customer service. Our focus on honesty and customer satisfaction is at the heart of everything we do.

Workmanship Warranty

We stand behind the quality of our work with a **Lifetime Workmanship Warranty**. This simply means that we guarantee that our technicians will do the job right the first time or we will make it right with you for as long as you own your home. Whether it's a minor repair or a major installation, you can trust that our commitment to excellence ensures that your investment is protected for the long term.

Beyond Business

Felger Hart is dedicated to making a positive impact both locally and globally. That's why we're proud to donate \$100 to local charities for every new Maintenance Membership purchased. Your membership makes this possible. See our website for details on our current mission partner.

¹Warranty on system repairs performed by Felger Hart Residential Services covers defects in materials and labor but does not apply to issues caused by misuse, neglect, or normal wear and tear.

²Annual heating and cooling maintenance inspections are for a single system residence only. Each additional system will be charged according to the purchased membership plan.

³Filters and water panels available to purchase at www.felgerresidential.com/shop

⁴Based upon technician availability during regular business hours only.

^{*}A 12-month commitment is required. Each plan automatically renews unless cancellation is provided in writing at least 30 days before the annual renewal date. In the event Membership is canceled within the first year of enrollment or with an outstanding account balance, Felger Hart Residential Services shall be entitled to recoup the amount of any verifiable discounts provided upon Membership enrollment. Discounts and credits will be forfeited at the time of cancellation. All fees are non-refundable.

With every **NEW** membership purchase, FHI will contribute

\$100

to support local charities and make a meaningful impact in our community.